



Your employees come  
in all shapes and sizes.

So do ergoCentric<sup>®</sup>  
office chairs.

The perfect chairs for the  
hard-to-fit people in your company  
do not exist...



# because ergoCentric<sup>®</sup> hasn't made them...yet.

Having office chairs that fit most of your workforce is not enough. At ergoCentric, we're committed to helping you fit all of your employees with the right chair to maximize their health and productivity.

Working closely with ergonomists and health practitioners to continuously improve and refine our designs, ergoCentric offers a wide range of modular office chairs that can be customized to **accommodate your hardest to fit employees, including those with injuries and special needs.**

ergoCentric stocks hundreds of fabrics and leathers for you to choose from and we can upholster our chairs in any fabric you specify to match your existing seating.



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Call **1 866 GET ERGO** or email [sales@ergocentric.com](mailto:sales@ergocentric.com) to learn how working with the leader in accommodation seating can save you time and money.

# Your people come in all shapes and sizes.



“In every case where a unique or special requirement has been identified, ergoCentric has replied with a customized solution.”

With a diverse workforce, the City of Edmonton requires a seating provider that can meet the needs of all our employees who vary in size, stature, functional ability, ethnicity, gender and age.

In a recent case, a colleague who is almost 4'10" immediately started to experience discomfort in a regular chair. Within days, ergoCentric was able to provide a customized demo chair that fit her perfectly.

As an ergonomist, I consider the primary goals of workplace furniture to be comfort and injury prevention. With ergoCentric seating, I have also witnessed individuals improve their work performance, productivity, attendance and even job satisfaction.

Erin W., Ergonomist,  
City of Edmonton



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Most chairs are built for an average body height and weight meaning that petite people are often left to contend with seat pans that are too deep and wide and lumbar support and arms that are not in the correct position. Over time this can cause pain or discomfort. ergoCentric's solution was to provide a chair that was tailored for a smaller user.

# So do ergoCentric office chairs.



“Both Vanessa and I feel this is the most rewarding ergonomic case we have dealt with in our careers.”

As part of my HR role in OHS & Wellness for Saint Mary’s University, I conduct employee needs assessments. Steve, who requires a mobility scooter to get around, presented quite a challenge. So we engaged the services of Vanessa, an ergonomist at LifeMark Physiotherapy.

One of the recommended interventions was a chair to fit Steve’s unique needs. ergoCentric worked closely with Steve and Vanessa to build a customized chair to address his health and comfort issues.

Steve is so happy with the chair ergoCentric put together that he can’t wait for Mondays, so he can use his chair and get rid of the pain he often feels at home on the weekends. Both Vanessa and I feel this is the most rewarding ergonomic case we have dealt with in our careers. Who would imagine someone wanting to get back to work to take away their pain! That’s a first for me.

Valerie W.,  
Saint Mary’s University



ASSOCIATION OF CANADIAN ERGONOMISTS  
ASSOCIATION CANADIENNE D'ERGONOMIE

Recognizing the continued positive impact ergonomists play in making workplaces safer and more efficient, ergoCentric is proud to be a corporate member of the Association of Canadian Ergonomists.

# Fit your hard to fit people.



“ergoCentric was able to find the perfect solution.”

A tall employee (over 6'5") had a problem finding an ergonomic chair that would meet his needs. We gave ergoCentric the details about this challenge and tested a modified chair for one week.

ergoCentric was able to find the perfect solution for him by changing the seat of an airCentric™ chair for an extra-long seat and adding a taller gas lift to his chair.

Following this trial, we were able to say that this customized ergoCentric chair was completely fulfilling the seating needs of our employee.

Julie D., Corporate Ergonomist,  
Canadian Broadcast Corporation



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For someone with longer than average leg length, the wrong seat can be uncomfortable as they are sitting in an unnatural posture. In adding an extra-long seat and taller gas lift, ergoCentric's solution allows the user to be fully supported and able to adjust the seat to the perfect height.

# Quickly and cost effectively.

“I’m only five feet tall so my leg length is a challenge when trying to sit in a chair that is built for the average person.”



After sitting for even a relatively short period of time, I experienced extreme lower back pain along with back spasms. I had never suffered this kind of pain before and, as I am very active in yoga and various sports, I could not figure out the source of the problem.

ergoCentric assessed my chair and ergonomics while performing my daily duties and determined that the seat pan of my chair was too long for my body. They explained how my chair created an improper posture that led to my back problems and they provided a trial chair that gave me almost immediate relief and I began my road to recovery!

I’m only five feet tall so my leg length is a challenge when sitting in a regular chair built for the average person. When my new chair arrived it was an exciting day! I am thrilled with the support it provides. Thank you ergoCentric for the knowledge and the solution to a very serious problem.

Colleen C.,  
The DATA Group



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“The worst form of inequality is to try to make unequal things equal.”

*Aristotle*

# Modular design for the perfect custom fit.



Attempting to accommodate your hard to fit people by having them try different “one size fits all” chairs can be frustrating and even worsen a pre-existing injury.

ergoCentric’s build-to-order modular manufacturing system allows us to fit virtually every person with the perfect chair. We can make thousands of different chairs with our always in stock system of modular components and we will even modify specific components as required.





# Adjustability Understood.™



*Air Lumbar System  
and Back Height Adjustment*

ergoCentric has patented tools and technologies such as geometrically shaped adjustment paddles to ensure your employees know how to adjust their chair. We call it Adjustability Understood.

Many unique patented components allow us to create the most adjustable chairs available today. In addition to seat height, seat angle, back angle, seat depth, arm height and seat tension, the following adjustment options are available exclusively from ergoCentric.

## Air Lumbar System

Allows the amount and firmness of the lumbar support to be modified. This option is available on every ergoCentric backrest and adds to the lumbar support that is already built into every ergoCentric chair.

## Back Height Adjustment\*

Allows for over five inches of infinite back height adjustment for the perfect fit for every user. The spring assist makes the back easy to adjust.

## Lateral Adjustable Swivel Arms\*

Patented lateral adjustable swivel arms allow each arm cap to adjust in and out 2.75 inches. These arms are particularly useful for those with slender shoulders but require a wide seat pan.

## Adjustable Headrest\*

Has three pivot points with seven inches of vertical and horizontal adjustment so it can be adjusted to fit every user or be easily pushed out of the way when not in use. No knobs or levers required.

\*Back Height Adjustments, Lateral Adjustable Swivel Arms and Adjustable Headrest Systems are patented by ergoCentric®



*Lateral Adjustable Swivel Arms*



*Adjustable Headrest*

“In a wellness approach and to keep employees productive, especially in a call centre, Bell Mobility has decided to select ergoCentric ergonomic chairs. The high adjustability of ergoCentric chairs reduces our employees’ discomfort while sitting all day.”

*Monique F., Health and Safety Specialist, Bell Mobility*

# Our quality and environmental commitment are by design.



## Responsible Manufacturing

We have received GREENGUARD® Certification for Indoor Air Quality for our chair series, the most stringent emissions criteria for office furniture products. ergoCentric's commitment to environmental protection is a natural product of our concerns for workplace health and safety. As a result, we have earned the **ISO 14001** international standard for environmental management systems.

ergoCentric has also achieved the BIFMA **e3 Furniture Sustainability Standard**. e3 takes into account how a product is sustainable from multiple perspectives, including a company's social actions, energy usage, material selection and human and ecosystem impacts.

## Quality Assurance

All ergoCentric seating is tested to meet or surpass North American quality standards and every chair has a unique serial number system to make repairs easy and fast. We are **ISO 9001** certified.



# Customer service and support.

## Risk Free Seating Solutions

There is no cost or obligation until you are completely satisfied with our accommodation seating solution.

## Expert Service and Training

ergoCentric seating is backed by a nationwide network of ergonomic seating specialists and our customer service personnel are only a phone call away.

## Fast Delivery

With our large selection of always in stock components, we can ship your accommodation seating within 48 hours or less.

## Unique Warranty Number System

Every chair ergoCentric manufactures has its own warranty number affixed under the seat, that is entered into our database. We keep track of all the specifications for each chair and take note of any customization. Warranty parts are sent out within 24 hours, allowing for repairs to be made quickly.

### 10 years

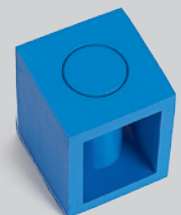
- Original Purchaser up to a weight of 280 lbs

### 5 years

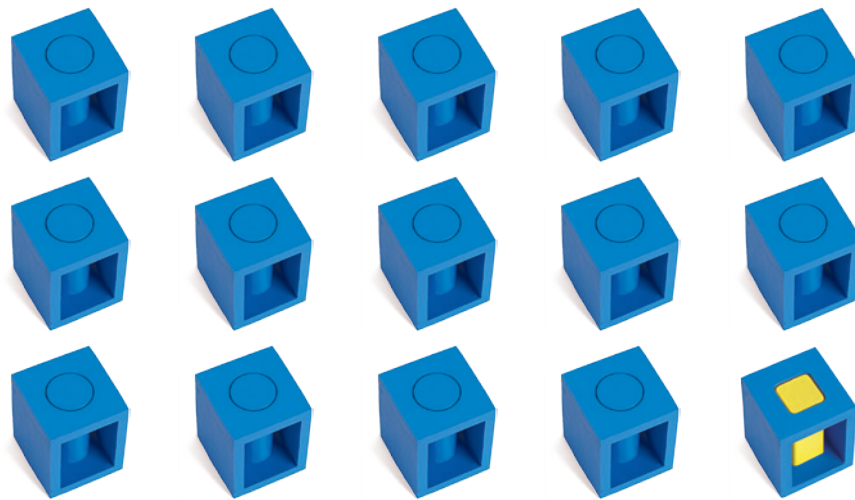
- Plus Size seating up to a weight of 500 lbs
- Task Intensive seating for multi-shift workers up to 400 lbs
- Specialty Seating up to a weight of 300 lbs

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ergoCentric will match or exceed the warranty from your current seating supplier for all our accommodation seating.



# The leader in accommodation seating.



**ergoCentric**  
SEATING • SYSTEMS

T: 905.696.6800 / 1 866 GET ERGO (438.3746) F: 905.696.0899 / 1 800.848.5190  
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